



Nationwide

PROPERTY LETTINGS

Coronavirus (COVID-19) – our work plan to be here when you need us:

As the situation develops, we wanted to reassure our tenants that we continue to operate from our offices for now (**call as usual on 01793 513130**) **but if required by Government, we will move to home-working as required.**

Tenants can continue to report urgent issues, but we ask (for your safety and that of our contractors) that you keep requests to urgent matters only.

TENANTS - PLEASE allow contractors to work without close interaction for your protection and theirs. They will use keys unless you have informed us in advance that you are infected or self-isolating.

We ask that, if you have been out of the country in the last 2 weeks or close to anyone who has already contracted the virus, you inform us. **If anyone in your home is infected or self-isolating, please tell us and the contractors.**

You and your family will be at risk from visitors to your home so you will be planning to keep these to a minimum.

For URGENT MAINTENANCE items please email us at nplettings99@aol.com and we will respond as quickly as possible.

NON URGENT ISSUES: Email us as normal with any non-urgent maintenance items and they will be attended to in due course. Non urgent maintenance emails to jennymunro@nationwidepropertylettings.com

www.nationwidepropertylettings.com